



ARENA & DRESSING ROOM RENTAL GUIDELINES

In addition to the terms and conditions provided on your Facility Rental Contract, please read and adhere to the following Arena & Dressing Room Rental Guidelines, which have been developed to ensure a satisfying experience for all parties.

PRIOR TO YOUR BOOKING DATE

All booking contracts must be paid in full before your rental can be accessed. Please refer to the Payment Policy on your contract for further details.

DRESSING ROOM ACCESS & BENCHES

Once you arrive at Cardel Rec South, please check the arena dressing room assignment board for your ice time and dressing room number. Go to the Guest Services Desk, request and sign out your dressing room key. If you have any questions or concerns, please feel free to talk to the Guest Services Staff.

Cardel Rec South provides clean dressing rooms to all rental groups. If you are not satisfied with the condition upon entering, please contact our Operations staff via the Guest Services Desk.

Dressing Rooms are available **30 minutes prior** to your ice rental / dry pad rental time. Rooms are to be **vacated 30 minutes after** the conclusion of your booking. Please be respectful of the groups before and after your rental.

FOOD & DRINKS IN DRESSING ROOMS

Alcohol is prohibited on our premises.

If food is consumed, please be respectful and recycle your waste in the provided recycling bins.

Please do not use powdered drinks.

WARM UPS

Shooting pucks, balls, etc. in the hallways, lobbies and/or dressing rooms is prohibited.

Please refrain from running, jumping, shooting, stickhandling, etc. in our hallways and lobbies. If you must warm up prior to your ice time, please go outside or into the designated warm-up area in Arena 3 so there is no disruption to our other patrons.

BENCHES & ARENA USE

We kindly ask you to respect all other user groups and our facility staff – please don't spit, use chewing tobacco, sunflower seeds, etc. are not allowed on the benches.

SOUND SYSTEM IN THE ARENA:

You are welcome to use the sound system, which is located on the timekeepers table, during your booking. You will need to obtain a key from the Guest Services Office and provide your own audio cable (3.5mm male to 2x RCA male).

We recommend that you come in prior to your booking date to test the equipment on site. Please note, that there is no IT Support on site.

USE OF CONTROLLED AIRCRAFT DEVICES (e.g. DRONES):

No remotely controlled aircraft devices are authorized to operate within the SFCRA or SFC Complex facilities at any time without the express written consent of SFCRA management and the proper law enforcement authority.



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This procedure includes, but is not limited, to unmanned aircraft systems, radio-controlled model aircraft and other devices that can be operated in airspace (collectively, “Drones”).

WIFI & INTERNET

Cardel Rec South offers a wireless connection. However; since this is a public connection, we cannot guarantee the strength of the signal. Should you require guaranteed internet we recommend that you bring your own internet hotspot.

FIRST AID & AED EQUIPMENT

If at any time you require first aid, please see our Operations or Guest Service Staff. Cardel Rec has AED equipment, which is located in the Arena 1 & 2 lobby, in the Arena 3 & 4 lobby and across the hallway from The Bench Restaurant.

GENERAL REQUESTS

We request that activities remain confined to the space you have booked. If you experience any difficulties or issues, please let our staff know and we'll do our best to accommodate your concerns.

We are a multi-purpose facility, so please be respectful to other user groups and the general public that use our facility.

If you have any concerns with your rental, please discuss your concerns with either our Facility, Operations or Guest Services Staff.

It is the responsibility of the rental contract holder to ensure that their coaches, participants and spectators abide by the user expectations at our facility. Failure to do so may result in the charge of additional fees and/or the immediate termination of the rental contract.

Thank you for choosing Cardel Rec South!